



Claritas Insights LLP: SEBI Registered Investment Adviser-Reg. No.: INA000022376 | BASL Enlistment No.: 2483 | LLPIN: ACT-4963

Grievance Redressal Mechanism – Accessibility Compliance

(SEBI Circular dated July 31, 2025)

In compliance with the SEBI circular, **Claritas Wealth** has established a dedicated grievance redressal mechanism to address accessibility related complaints from persons with disabilities (PwDs).

1. Dedicated Channels

- **Email:** advisoryservices@claritaswealth.in
- **Helpline:** +91- 85916 06813 (operational Mon–Fri, 9:30 AM – 5:30 PM)
- **Web Form:** [GRIEVANCE REDRESSAL WEB FORM \(ACCESSIBILITY\) – Fill out form](#)

2. Process

- All accessibility-related grievances will be acknowledged within **2 working days**.
- Resolution/response will be provided within **15 working days**.
- Complex issues requiring longer timelines will be communicated clearly to the complainant.

3. Escalation Matrix

Details of Designation	Contact Person Name	Address	Contact No.	Email	Working Hours
Customer Care/ Head of Customer Care	Mr. Pawan Mundhra	2006, One world, SV Road, Near NL School, Malad West, Mumbai-400064, Maharashtra, India	+91 85916 06813	advisoryservices@claritaswealth.in	Monday to Friday 9:30am to 5:30pm
CEO	NOT APPLICABLE				
Compliance Officer	Ms. Charu Sharma	2006, One world, SV Road, Near NL School, Malad West, Mumbai-400064, Maharashtra, India	+91 98190 33008	compliance@claritaswealth.in	Monday to Friday 9:30am to 5:30pm
Principal Officer	Mr. Vicky Rathod	2006, One world, SV Road, Near NL School, Malad West, Mumbai-400064, Maharashtra, India	+91 9619659060	advisory@claritaswealth.in	Monday to Friday 9:30am to 5:30pm